Regional Center Basics
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INTRODUCTION

What are Regional Centers?

Regional centers are non-profit corporations that contract with the State Department of Developmental Services (DDS) to provide services for people with developmental disabilities. People with developmental disabilities who qualify for Regional Center services are called “consumers.” Regional Centers also provide services to children under three who are developmentally delayed or have established risk conditions that may result in a developmental disability under the Early Intervention program. As of July 1, 2009, as a result of budget cuts, Regional Centers no longer provide services to children who are “at risk” of a developmental disability, but continue to provide case management to these children under the newly created Prevention Program.

There are 21 Regional Centers in California that provide consumers with services, or help secure services from other private or public agencies that consumers need. Regional Centers are governed by statutes in the Lanterman Act (California Welfare and Institutions Code Sections 4500 and following) and the Early Intervention Services Act (California Government Code Sections 95000 and following). Regional Centers are also governed by regulations created by DDS to implement the Lanterman Act and Early Intervention Services Act. (Title 17 California Code of Regulations Sections 50201 (et seq.). To look up these laws and regulations, go to: http://www.dds.cahwnet.gov/statutes/laws_main.cfm.

What Services does the Regional Center offer?

The services that Regional Centers offer, includes, but are not limited to, the following list:

- Adaptive equipment services;
- Advocacy;
- Advocacy, assistance or facilitation;
- Assessment;
- Assistance in finding, modifying and maintaining a home;
- Behavior modification;
- Camping;
- Child care;
- Community integration services;
- Community residential placement;
- Community support facilitation;
- Counseling for the consumer (the person that is receiving the services);
- Counseling for the consumer’s family;
- Daily living skill training;
- Day care;
- Developmental and provision of a 24-hour emergency response system;
- Development of unpaid natural supports;
- Diagnosis;
- Diapers;
- Domiciliary care;
- Education;
- Emergency and crisis intervention;
- Emergency housing;
- Emergency relief for personal care attendants;
- Evaluation;
- Facilitated circles of support;
- Facilitation, including outreach and education;
- Facilitation with a facilitator of the consumer’s choosing;
- Financial assistance;
- Follow-along services;
- Foster family placement;
- Habilitation;
- Home location assistance;
- Homemaker services;
- Identification of circles of support;
- Infant stimulation programs;
- Information and referral services;
- Legal services;
- Mental health services;
- Occupational therapy;
- Paid neighbors;
- Paid roommates;
- Parent training;
- Peer advocates;
- Personal care of assistance;
- Physical therapy;
- Protection of civil, service and legal rights;
- Protective services;
- Provision of circles of support;
- Recreation;
- Recruiting, hiring and training personal care attendants;
- Respite;
- Respite for personal care attendants;
- Self-advocacy training;
- Sexuality training;
- Sheltered employment;
- Short term out-of-home care;
- Social services;
- Social skills training;
- Social services;
- Special living arrangements;
- Specialized dental care;
- Specialized medical care;
- Speech therapy;
- Support services for consumers in homes they own or lease;
- Supported employment;
- Supported living arrangements;
- Technical assistance;
- Training;
- Transportation services;
- Travel training;
- Treatment;
- Vouchered services;
- Services and supports that are necessary for families to maintain their children with developmental disabilities at home, when living at home is in the best interest of the child;
- Services and supports needed to maintain and strengthen the family unit, where one or both parents is an individual with developmental disabilities;
- Other service and support options which would result in greater self-sufficiency for the consumer and cost-effectiveness to the state.

* This list was created by Disability Rights California (DRC).

**NOTE:** As of July 1, 2009, due to budget cuts, there are new restrictions on how some of these services are now funded by Regional Centers. However, you still may be able to qualify for an exemption and continue to access these services depending on your circumstances. For example, in-home respite services are now limited to 90 hours per quarter, unless (1) the intensity of the consumer’s care and supervision needs are such that the additional respite is necessary to keep the consumer living at home or (2) there is an extraordinary event that impacts the family member’s ability to meet the care and supervision needs of the consumer. For more specific information about services affected by the budget cuts and their exemptions, please contact Public Counsel. A summary of these cuts and their exemptions are available online at: http://www.dds.ca.gov/Director/docs/LtrRC_StatutoryChanges_2009.pdf

**Regional Center Eligibility**

In order to qualify for Regional Center services, you must be a resident of California. You do not need to be a U.S. citizen or legal permanent resident. Confidentiality rules prohibit Regional Centers from disclosing your immigration status to authorities.

Regional Center services are generally free, with a few exceptions where a co-payment is required. If you are on Medi-Cal, these co-payments do not apply. You do not need to be considered low-income in order to receive Regional Center services.

Once you have been found eligible for Regional Center services, you can receive services indefinitely. You do not have to re-apply or request to continue being a consumer. As long as you still meet the eligibility criteria, you can continue to be a Regional Center consumer.
What qualifies a person to be a Regional Center Consumer?

There are three categories of people who may qualify for services and case management through the Regional Center:

**LANTERMAN ACT SERVICES**

**Ages 3 and Up**

Regional Center services are available to any person three or older who has a developmental disability as defined by the Lanterman Act. Under the Lanterman Act, a developmental disability means a disability that originates before the age of 18, can be expected to continue indefinitely, and constitutes a “substantial disability” for the individual.

Developmental disabilities include:

1. mental retardation;
2. cerebral palsy;
3. epilepsy;
4. autism;
5. disabling conditions that are closely related to mental retardation or conditions that require treatment similar to that required for mental retardation.

A person must have a condition that fits one of the five disabilities listed above, and that condition must constitute a substantial disability for that person.

Substantial disability is defined as “a major impairment of cognitive and/or social functioning.” It is important to note that a person can demonstrate substantial disability by a major impairment of either cognitive functioning (such as thinking, or intellect) or by social functioning (how a person relates to others).

This can be proven by showing impairments in at least three of the following areas:

- Self-care;
- Receptive and expressive language;
- Learning;
- Mobility;
- Self-direction;
- Capacity for independent living; and
- Economic self-sufficiency.
Early Intervention Services

Infants and Toddlers (0 through age 2)

Infants and toddlers are eligible for Early Intervention services if they have developmental delays or established risk conditions as outlined below. However, infants and toddlers who only have a high risk for developmental disability are no longer eligible for Early Intervention services and will be serviced under the new Prevention Program.

Eligibility for Early Intervention services is made by a multidisciplinary team which includes the parents. Developmental delay is determined by the child’s age when first referred to Early Intervention. A child must be determined to have a significant delay in order to be eligible for Early Intervention services under developmental delay. The Regional Center has 45 days to complete intake and assessment and hold an Individualized Family Service Plan (IFSP) from the date the child is referred for Early Intervention eligibility.

The eligibility criteria for deciding if the infant or toddler has a developmental delay is as follows:

- For children aged 0-23 months: a significant delay is a 33% delay in one or more areas.
- For children aged 24-36 months: a significant delay is 50% in one area or 33% in two or more areas.

The areas of delay that are considered are:

- cognitive development, e.g., limited interest in environment, limited interest in play and learning
- physical and motor development, e.g., hypertonia, dystonia, asymmetry, and other orthopedic impairments
- communication development, e.g., limited sound repertoire, limited responses to communication with others
- social or emotional development, e.g., unusual responses to interactions, impaired attachment, self-injurious behavior
- adaptive development, e.g., feeding difficulties.

Children are also eligible for Early Intervention services if they have an established risk condition:

- An established risk condition exists when an infant or toddler has a condition of known etiology which has a high probability of resulting in developmental delay; or
- An established risk condition exists when an infant or toddler has a solely low incidence disability (vision, hearing or severe orthopedic impairments).
Examples include:

- Chromosomal disorders,
- Neurological disorders,
- Inborn errors of metabolism

Children made eligible for Early Intervention services are re-assessed by the Regional Center before they turn three years old to determine if they meet the definition of developmental disability under the Lanterman Act in order to continue receiving Regional Center Services.

**Prevention Program**

**At-Risk Infants or Toddlers (0 through age 2)**

A child who is not eligible for Early Intervention services may be eligible under the new Prevention Program for at-risk children. A child is “at risk” if their genetic, medical, developmental, or environmental history predicts a substantially greater risk for developmental disability than the general population. This program will provide intake, assessment, case management, developmental monitoring, and information and referral to public and community agencies.

A child is eligible for the Prevention Program when:

1. The Regional Center determines that an infant or toddler has a combination of **two or more** risk factors, such as:
   
   - Prematurity (less than 32 weeks gestation and/or low birth weight of less than 1500 grams);
   - Central nervous system lesion, abnormality or infection;
   - Biomedical insult including, but not limited to injury, accident or illness which may seriously or permanently affect developmental outcome;
   - Prenatal substance exposure

   For a complete list of “at-risk” conditions, please refer to Title 17 California Code of Regulations Section 52022(c).

2. The Regional Center determines that a high risk for a developmental disability exists because the parent of the child has a developmental disability.

3. The Regional Center determines that a toddler between the ages of 24 - 35 months and has a developmental delay in one domain between 33 percent and 49 percent. The domains considered are: communication, cognitive, social/emotional, self help/adaptive, and physical development.
Applying for Regional Center Eligibility

How do I apply for Regional Center services?

**Step #1: Contact Regional Center**

If you are living in the community, call your nearest Regional Center and ask to speak with an intake coordinator. If you are in foster care, ask your social worker to get you a Regional Center evaluation. If you are under the supervision of Probation and currently in juvenile hall, camp, or a residential placement, your probation officer should be able to help you with eligibility. Anyone in the dependency or delinquency system can contact Regional Centers directly to apply for services, but it may be helpful to have the assistance of staff, like social workers and probation officers, who are already supposed to be helping you get services.

**Consumer Tip:** Don't know how to find a Regional Center? Just look in the back of this pamphlet in Appendix A. Contact the Regional Center that serves your area. If you are confused or don't know which to contact, don't worry. Just call any Regional Center and let them tell you which Regional Center is closest to your home or placement.

**Step #2: Intake**

After you have contacted a Regional Center, an intake coordinator will speak to you. The intake process must be completed within **15 working days** from when you initially called for help. At the intake, which may be conducted by phone, you will receive information and advice about the nature and availability of services the Regional Center provides. After speaking with you and/or your parent or advocate, the intake coordinator will decide whether or not to move forward. Any person who has a developmental disability, any person who has a high risk of parenting a child with a developmental disability, or any infant who has a high risk of becoming developmentally disabled is eligible for step #3, the assessment.
Step #3: Assessment

In order to determine whether you are eligible for services, you may require a formal assessment by the Regional Center. There is no charge for assessment and diagnosis to determine your eligibility. A psychologist or other professional may do the assessment and write a report. Regional Centers may also review existing documentation about your condition to decide whether you are eligible for services. Currently, the assessment process must occur within 120 days following initial intake. The assessment must be done within 60 days if delay exposes you to unnecessary risk to your health and safety, results in significant further delay in your mental or physical development, or places you in imminent risk of a more restrictive environment.

Step #4: Eligibility Determination

The Regional Center must determine whether or not you qualify for services. In making its decision, the Regional Center will take into account the assessment it conducted, as well as any other medical, educational, or historical information you, your family, or your advocate provided. If additional tests are necessary, the Regional Center may conduct them. If you are not eligible, Regional Center must send written notice by certified mail no more than 5 days after it makes its decision.

Step #5: Individual Program Plan (IPP)

Once the assessment has been completed and it is established that you are eligible for Regional Center services, an IPP must be developed within 60 days.

What If I am not found eligible?
The Regional Center is not always right. If you were found ineligible and you disagree, you can appeal the decision. Please see Appealing section.

IPP/IFSP PROCESS

What is an IPP?

The IPP is the process the Regional Center undertakes to identify and purchase or secure the services and supports you need and to provide you with an appropriate placement. The IPP should focus on your and your family’s needs, goals and preferences. The IPP should promote community integration, independent, productive, and normal lives and healthy environments. The IPP is like a contract between you and the Regional Center. Once you and the Regional Center agree on what is in the IPP, the Regional Center must
do what the IPP says. The IPP must be held once every three years, unless you are on the Home and Community- Based Waiver for the Developmentally Disabled (DD Waiver), in which case, the IPP must be held every year. However, you may request an IPP at any time and one must be held within 30 days of your request.

What is an IFSP?

Just like the IPP, an IFSP (Individualized Family Service Plan) is like a contract for children 0-3 between the client and the Regional Center under the Early Intervention program. The IFSP must list all of the services and supports, and be held every six months. You may request an IFSP at any time, and it must be held within 30 days of your request.

The IFSP includes a family statement, present levels of functioning, expected developmental outcomes, a list of services (including duration, frequency, location, funding source and projected initiation date), and transition information.

Early Intervention Services include:

- Service coordination
- Family training
- Counseling and home visits
- Nursing services
- Speech and language services
- Audiology
- Occupational therapy
- Physical therapy
- Vision services
- Psychological services
- Transportation and related costs
- Special instruction
- Social work services
- Nutrition services
- Assistive technology
- Health services
- Medical services only for diagnostic or evaluation purposes
- Durable medical equipment is also available through the Early Intervention program
What if I am having trouble getting a service that I need?

Disability Rights California (DRC), formerly known as Protection and Advocacy, Inc. (PAI), has a contract with DDS to provide advocacy services to Regional Center consumers. Pursuant to the contract, DRC has established the Office of Clients’ Rights Advocacy (OCRA). If you are having a problem getting services or you are having problems with your case manager, a Clients’ Rights Advocate from OCRA may be able to help you. OCRA’s services are free of charge. The Clients’ Rights Advocate can speak to your case manager or help you file for a fair hearing (see below for more details on fair hearing). You can also call DRC directly at (213) 427-8747. See Appendix B for a list of the Clients’ Rights Advocates serving consumers of the regional centers within Los Angeles County.

APPEALING A REGIONAL CENTER DECISION

How do I go about appealing a Regional Center’s denial of services?

You can appeal the following four kinds of Regional Center decisions:

1. You were denied a service that you feel you need.

2. Your services were terminated, reduced or changed in a way you do not agree with.

3. You applied but were found ineligible for Regional Center services after its assessment.

4. Regional Center has found that you are no longer eligible for its services

Consumer Tip:
Regional Center must send you a written notice if any of these four things are going to happen. Regional Center cannot make changes to your IPP or services without you knowing about it and being informed of your right to appeal.

The request for an appeal can be made by you, a parent, legal guardian or conservator, or from someone else who is trying to help you work with the Regional Center and other service agencies. There are three ways you or your family can appeal a Regional Center decision:
1. Informal meeting;
2. Mediation;
3. Fair hearing.

You can request an informal meeting with the Regional Center. The Regional Center may not deny your request for an informal meeting.

If you do not want to have an informal meeting or if you were not satisfied with the informal meeting, you can request a mediation. However, the Regional Center may decline the request for mediation. A mediation is where a neutral person listens to both parties (client/child's family and the Regional Center’s representative) and helps resolve their differences.

You may also request a fair hearing. The Regional Center may not deny a request for a fair hearing. You must request a fair hearing within 30 days of receiving notice of the Regional Center’s decision. If you are already receiving services from the Regional Center, you should submit a request for a fair hearing within 10 days of being notified of the decision to keep services continuing pending the hearing process. This is called “Aid Paid Pending.”

In a fair hearing, an administrative law judge will listen to evidence from both parties (client/child’s family and the Regional Center’s representative) and make an independent decision about the disagreement. You can hire an attorney to represent you at the hearing if you want. You will need a Fair Hearing Request form, which you can get by contacting any Regional Center office. The Fair Hearing Request form is also on the web at www.dds.ca.gov/forms/pdf/dsl805.pdf.

Rights of consumer and child’s family in the appeal process:

- The right to attend the informal meeting, mediation and fair hearing with a lawyer or some other person;
- The right to information on availability of advocacy assistance;
- The right to present evidence and to question any witness at any appeal meeting;
- The right to look at any records obtained by the Regional Center while providing you services;
- The right to have an interpreter at any meeting or hearing.

If necessary, the Regional Center must pay for the interpreter.
What is a 4731 Complaint?

The 4731 Complaint is a complaint process you can follow if you believe your rights have been violated or denied. You can file a 4731 Complaint against the Regional Center or a service provider if you believe it has not followed the law. For issues involving the nature, scope or amount of services you receive, or are requesting to receive, the Fair Hearing process is the appropriate process to undertake instead.

To file a 4731 Complaint, write to the director of the regional center. The director must investigate and send you a written response within 20 working days of receiving your complaint. If you disagree with the director’s written response, you can write to the director of DDS within 15 working days of receiving the regional center director’s response. DDS will have 45 working days to investigate and send a written response to your complaint. DDS’ decision regarding your 4731 Complaint will be final.

Early Intervention Appeal Process

There are three different processes that can be used to deal with disagreements regarding the Early Intervention Program: complaints, mediation, and due process hearings.

Early Intervention Complaints

A complaint can be filed if you believe there has been a violation of any federal or state statute or regulation governing Early Intervention services. This includes eligibility and services.

The complaint should include the following:

- The name, address and telephone number of the person filing the complaint;
- A statement that a regional center, local education agency or any private service provider receiving Early Intervention funds has violated any law or regulation governing Early Intervention;
- A statement of facts upon which the alleged violation is based;
- The party allegedly responsible; and
- A description of any voluntary steps taken at the local level to resolve the complaint, if any were taken
When a complaint is filed on behalf of a child by an individual or organization other than the child’s parent or legal guardian, the complaint must be accompanied by a signed consent authorizing the filing of the complaint. The consent must also include authorization for the individual or organization which files the complaint to receive personally identifiable information about the complainant.

The complaint should be mailed to:
Department of Developmental Services
Attention: Office of Human Rights and Advocacy Services
Early Intervention Complaint Unit
1600 Ninth Street, MS 2-15
Sacramento, CA 95814

There is also an electronic form that can be filled out, called the “Early Intervention Complaint Investigation Request.” This electronic form can be found at: http://www.dds.ca.gov/Forms/docs/DS1827.pdf

Mediation

Mediation is a voluntary process that is non-binding and confidential. A neutral mediator facilitates settlement negotiations between parties. These conferences are an informal way to address and resolve disagreements.

You can file a request for mediation before you request a complaint or due process hearing, as an initial step. You can also request it at any time during the complaint or due process hearing processes.

Requests for mediation are filed with the:
Office of Administrative Hearings
Attention: Early Intervention Intervention Section
2349 Gateway Oaks Drive, Suite 200
Sacramento, CA 95833
(916) 263-0654 Fax: (916) 376-6318

Due Process Hearings

Disagreements related to issues including identification evaluation, assessment, placement or services can be resolved through a due process hearing.

A request form for a due process hearing form can be obtained from the child’s service coordinator, the regional center, the LEA, or the Department of Developmental Services (DDS) website: www.dds.ca.gov/Forms/pdf/DS1802.pdf
Prevention Program Appeal Process

Eligibility is the only action or decision of the regional center that may be appealed within the Prevention Program. The regional center will provide a written notice of the denial of eligibility to the parent or guardian. The notice will state the reason(s) for the denial. The written notice will provide a copy of the eligibility factors and will inform the parent or guardian of the appeal process. A parent or guardian may submit a written request to the regional center stating the reason for their disagreement and submitting any additional information that supporting the position. A review panel will be convened consisting of at least three persons, including at least two regional center staff, including one clinician, and one external person selected by the regional center director. None of the regional center staff members on the panel can have directly participated in the original eligibility determination. The panel will review all available information and the regional center will issue a written decision within 30 days of receipt of request. The regional center panel’s decision will be final.

Information for Foster Care and Adoptive Parents of Regional Center Children

As of July 1, 2007, foster care and adoption assistance program (AAP) benefits at the rates listed below are available for children who are eligible to receive Regional Center services (“dual agency children”).

- $898.00 per month for children under the age of three who receive services under the Early Intervention Program through the Regional Center;
- $2,006.00 for children under three that the Regional Center determines to have a developmental disability;
- $2,006 for children three and older who are eligible for Regional Center services
  - Children three and older can also qualify to receive a supplement to the $2,006 rate of up to an additional $1,000 per month.
A supplement of up to an additional $1,000 per month is available for children three and older who have extraordinary care and supervision needs in one or more of the following conditions:

- Severe deficits in self-help skills (i.e., bathing, dressing, feeding, toileting, etc.);
- Severe impairment in physical coordination and mobility;
- A severe medical condition (including severe vision, hearing, or speech impairments); and/or
- Severely disruptive or self-injurious behavior

Depending on the severity of the child’s condition(s), and if the child has impairments in more than one of the categories above, an additional supplemental monthly payment of $250, $500, $750, or $1,000 is available. If the child is not receiving the appropriate rate, and/or you suspect that the child is eligible for a supplement, the child’s dependency or adoption social worker should be contacted immediately. If the child’s adoption finalized more than six months ago, call Post-Adoptions Services (PAS). For Los Angeles County, the PAS number is (800) 735-4984.

Within 90 days of the request for a supplement assessment, DCFS will make a determination of the child’s eligibility. You should receive written confirmation from DCFS of the date the 90 day period ends. DCFS will send a Notice of Action to you including information about the right to appeal if you disagree with the assessment. In addition, upon request, you can receive a copy of the forms DCFS used to make its decision. See All County Letters 08-17 and 08-54 at: [http://www.dss.cahwnet.gov/lettersnotices/PG1458.htm](http://www.dss.cahwnet.gov/lettersnotices/PG1458.htm).

*For further information, contact Public Counsel at (213) 385-2977.*
APPENDIX A:

Los Angeles Area Regional Centers:

EASTERN LOS ANGELES REGIONAL CENTER
Executive Director: Gloria Wong
Main Office: 1000 S. Fremont Ave.,
P.O. Box 7916, Alhambra, CA 91802
Phone: (626) 299-4700 • Fax No.: (626) 281-1163
Whittier Office: 13215 Penn Street, Suite 410,
Whittier, CA 90602-1718
Telephone: (562) 698-0146 • Fax: (562) 693-0158
Areas served: Eastern Los Angeles County including the communities of Alhambra and Whittier.

FRANK D. LANTERMAN REGIONAL CENTER
Executive Director: Diane Campbell Anand
Main Office: 3303 Wilshire Blvd., Ste. 700,
Los Angeles, CA 90010
Phone: (213) 383-1300 • Fax: (213) 383-6526;
TTY: (213) 380-8625
Areas served: Central Los Angeles County including Burbank, Glendale, Pasadena, La Canada, and La Crescenta.

HARBOR REGIONAL CENTER
Executive Director: Patricia Del Monico
Main Office: 21231 Hawthorne Blvd., Torrance, CA 90503-5591
Phone: (310) 540-1711
Areas served: Southern Los Angeles County including Bellflower, Harbor, Long Beach, and Torrance

NORTH LOS ANGELES COUNTY REGIONAL CENTER
Executive Director: George Stevens
Main Office: 15400 Sherman Way, Ste. 170, Van Nuys, CA 91406
Phone: (818) 778-1900 • Fax: (818) 756-6140
Antelope Valley Office: 43210 Gingham Avenue, Suite 6
Lancaster, CA 93535-4512
Telephone: (661) 945-6761 • Fax: (661) 942-4050
Santa Clarita Valley Office: 28470 West Avenue Stanford, Suite 100
Santa Clarita, CA 91355-1121; Telephone: (661) 775-8450 • Fax: (661) 775-8454
Areas served: Northern Los Angeles County including San Fernando and Antelope Valleys.
SAN GABRIEL/POMONA REGIONAL CENTER
Executive Director: R. Keith Penman
Main Office: 761 Corporate Center Dr., Pomona, CA 91768
Phone: (909) 620-7722 • Fax: (909) 622-5123
Areas served: Eastern Los Angeles County including El Monte, Monrovia, Pomona, and Glendora.

SOUTH CENTRAL LOS ANGELES REGIONAL CENTER
Executive Director: Dexter Henderson
Main Office: 650 West Adams Blvd., Ste. 200,
Los Angeles, CA 90007-2545
Phone: (213) 744-7000
Areas served: Southern Los Angeles County including the communities of Compton and Gardena.

WESTSIDE REGIONAL CENTER
Executive Director: Michael Danneker
Regional Center: 5901 Green Valley Circle, Ste. 320,
Culver City, CA 90230
Phone: (310) 258-4000 • Fax: (310) 649-1024
Areas served: Western Los Angeles County including the communities of Culver City, Inglewood, and Santa Monica.
APPENDIX B:  
OFFICE OF CLIENTS’ RIGHTS ADVOCACY (CRA) LISTING

STATEWIDE TTY TOLL-FREE NUMBER 1-877-669-6023  
Toll Free Number: 1-800-390-7032  
As of April 12, 2010

ALTA CALIFORNIA REGIONAL CENTER
Jackie Coleman - CRA  
Jacqueline Gallegos - Assistant CRA  
Elizabeth Kennedy – Temp Assistant CRA
Office of Clients’ Rights Advocacy  
100 Howe Avenue, Ste. 240N, Sacramento, CA 95825  
Phone: (916) 575-1615 • Fax: (916) 575-1623  
Email: Jackie.Coleman@disabilityrightsca.org  
Jacqueline.Gallegos@disabilityrightsca.org  
Elizabeth.Kennedy@disabilityrightsca.org.  
Supervised by Jeanne Molineaux

CENTRAL VALLEY REGIONAL CENTER
Arthur Lipscomb - CRA  
Kay Spencer- Assistant CRA (part-time)  
Nate Navarro – Temp PT Assistant CRA
567 W. Shaw Avenue, Fresno, CA 93704  
Phone: (559) 271-6736 • Fax: (559) 476-2051  
E-mail: Arthur.Lipscomb@disabilityrightsca.org  
Kay.Spencer@disabilityrightsca.org • Nate.Navarro@disabilityrightsca.org  
Supervised by: Gail Gresham

EASTERN LOS ANGELES REGIONAL CENTER
Matthew Pope - CRA  
Lucy Garcia - Assistant CRA
1000 S. Fremont Avenue/P.O. Box 7916, Alhambra, CA 91802
NOTE: When shipping items through UPS/FED EX please add ELARC Reception info: Bldg. A2 Room #3128. We ask that all items that are not mail be directed to the ELARC reception area and not our offices.”
Phone: (626) 576-4437 • (626) 576-4407 • Fax: (626) 576-4276  
E-mail: Matthew.Pope@disabilityrightsca.org  
Lucy.Garcia@disabilityrightsca.org  
Supervised by: Katie Hornberger
FAR NORTHERN REGIONAL CENTER
Andy Holcombe - CRA
Lorie Atamian – Assistant CRA (part-time)
1280 East 9th Street, Unit E, Chico, CA 95928
Phone: (530) 345-4113 • Fax: (530) 345-4285
E-mail: Andy.Holcombe@disabilityrightsca.org
Lorie.Atamian@disabilityrightsca.org
Supervised by Jackie Coleman

GOLDEN GATE REGIONAL CENTER
Katy Lusson - CRA
Trina Saldana - Assistant CRA
35 Mitchell Blvd., Suite 9
San Rafael, CA 94903
Phone: (415) 499-9724 • Fax: (415) 499-9728 • Toll Free: (866) 833-6713
E-mail: Katy.Lusson@disabilityrightsca.org
Supervised by Gail Gresham

HARBOR REGIONAL CENTER
Vacant - CRA
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